A Student Loan Servicer and Partner to Schools

Higher Education Loan Authority of the State of Missouri ("MOHELA")

Investor Presentation

December 2020





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Section 1

Executive Summary



MOHELA®



633 Spirit Dr. Chesterfield, MO



555 Vandiver Columbia, MO







Excellence IN STUDENT LOAN SERVICING

Executive Summary

The Higher Education Loan Authority of the State of Missouri ("MOHELA" or the "Authority") is pleased to meet with you to discuss the company, its operations and business strategy

MOHELA is a public instrumentality and body politic and corporate of the State of Missouri

- Established in 1981 pursuant to the Authorizing Act⁽¹⁾, the Authority was initially formed to serve in various capacities to assure that all eligible post-secondary education students have access to post-secondary education loans
 - The Authority currently finances, acquires and services student loans including, Federal Family Education Loan Program ("FFELP"), Federal Direct Student Loan Program ("FDLP"), third party owned private loans and Supplemental loans
- Since its inception, MOHELA has maintained a consistent presence in the student loan industry
 - A committed holder of student loans with \$1.2 billion⁽²⁾ of FFELP and \$103.9 million private student loans owned.
 - Provider of more than \$48.6 million⁽²⁾ in student loan forgiveness, helping Missouri students attend Missouri schools
 - Administrator of the Missouri Scholarship & Loan Foundation, a tax-exempt nonprofit 501(c)(3) organization that has originated \$21.9 million in an interest free loan program for Missouri students to date
- The Authority has solidified its reputation as an experienced and capable servicer of student loans
 - The Authority is a leading servicer of student loans with over \$76.4 billion⁽²⁾ in student loan assets serviced
 - Pursuant to the Health Care and Education Reconciliation Act of 2010 ("HCERA"), effective October 2011, MOHELA became the
 first nonprofit (non-Title IV Additional Servicer ("TIVA")) entity contracted to service student loans originated under the FDLP
 - MOHELA is contracted for federal and private student loan servicing and currently services 2.7 million FDLP borrower accounts, representing \$54.3 billion and over 338,000 third party owned private loans, representing \$20.8 billion
- The Authority has solidified its reputation as an experienced and capable servicer of federal and private student loan assets serviced. With MOHELA's diversified revenue sources, MOHELA is well positioned to maintain a consistent presence in the student loan industry.

Notes

- (1) Authorizing Act is the Missouri Higher Education Loan Authority Act, Title XI, Chapter 173, Section 173.350 to 173.445 of the Missouri Revised Statutes, inclusive as amended
- (2) As of October 31, 2020



Section 2

MOHELA Organization Overview



Overview of MOHELA

Mission

 To ease the burden of financing higher education in Missouri while providing exceptional student loan services

Vision

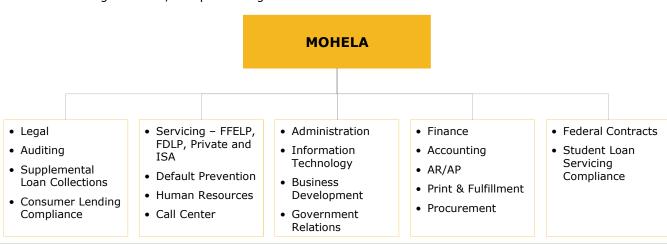
- Be a nationally recognized leader in student loan servicing and higher education financing
- Have the capacity and capability to leverage federal contracting and other business-related opportunities
- Be recognized as an ethical, transparent and prudent steward of assets

Providing Students Access to Higher Education since 1981

Experienced Management Team with Extensive Student Loan Experience

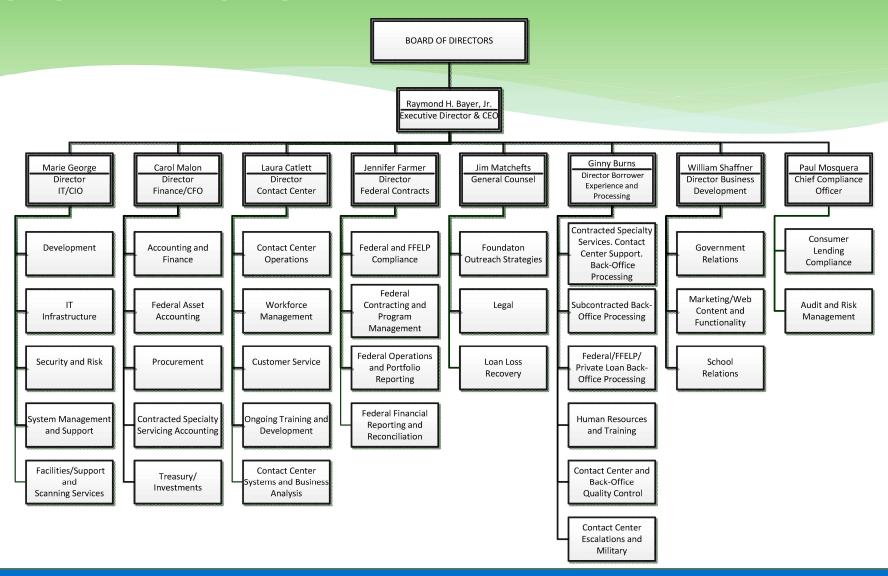
MOHELA was initially established pursuant to the Authorizing Act for the purpose of ensuring that all eligible post-secondary students have access to federally guaranteed student loans, with a directive to: finance and acquire loans; administer and service loans; and, originate Supplemental loans

- Headquartered in Chesterfield, Missouri, MOHELA's current staff of 331 employees perform customary loan servicing, administrative, and advisory functions
- Business lines include the management and servicing of its existing portfolio, servicing of Federal owned student loan assets, Specialty Loan Servicing for private loans and income share agreements, and processing for another federal contractor





ORGANIZATION CHART





ORGANIZATION OVERVIEW AUDIT

- Unmodified Opinion for FY2020 Financial Statement Audit by Ernst & Young
- SSAE 18 Audit
 - > Specialty Servicing SSAE-18 delivered January 31, 2020 without any findings covering the servicing period of 1/1/2019-12/31/2019.
 - Annual Specialty Servicing SSAE-18 will be completed based on lender request covering calendar year servicing periods and issued by end of Q1 each year.
- Periodic USDE and Guarantor Reviews
- Subject to CFPB Audit
- Additional financial, audit and other information can be found on our website at www.mohela.com under the About Us section



ORGANIZATION OVERVIEW Business Strategy and Outlook

MOHELA's Operational Strategy and Outlook

- * MOHELA has repositioned its student lending business for future growth opportunities for contracted servicing:
 - MOHELA began servicing FDLP for the Department of Education October 2011 and continues to pursue servicing contract opportunities.
 - Processing for third party servicer(s) contracted with the Department of Education began February 2015. Servicing tasks have expanded to include:
 - Income Driven Repayment Plans
 - Deferment and Forbearance Requests
 - Enrollment Monitoring and Account Status Updates
 - Credit Dispute Processing
 - * Servicing for third party private loan lenders began in February 2015. MOHELA services refinanced and in-school student and parent loan portfolios for third party clients.
 - * As of October 2018 MOHELA began purchasing rehabilitated FFELP loans and continues to look for additional opportunities.
 - * As of September 2019 Specialty Servicing has expanded servicing into the Income Share Agreement space.



MOHELA Servicing Operations



MOHELA SERVICING OPERATIONS MOHELA Serviced Student Loan Portfolio FFELP, Supplemental and FDLP Loans

MOHELA Portfolio

- As of 10/31/2020, Total loans owned \$1.3 billion and 70,642 accounts
 - \$1.2 billion in FFELP and 65,031 accounts
 - \$103.9 million in
 Supplemental and 5,611
 accounts
- As of fiscal year-end 2020,
 - \$1.2 billion in FFELP loans and \$104.7 million of Supplemental loans⁽²⁾
- MOHELA currently services 100% of its student loan portfolio

FDLP Portfolio

- As of 10/31/2020, Federal Asset principal serviced \$54.3 billion and 2,663,541 accounts
- As of fiscal year-end 2020, Federal Asset principal serviced \$50.5 billion and 2,458,934 accounts⁽²⁾

Lender Portfolio

- As of 10/31/2020, Total lender loans serviced \$20.8 billion and 338,515 accounts
- As of fiscal year-end 2020, Total lender loans serviced \$21.6 billion and 340,077 accounts

Servicer of Nearly 3.1 Million Borrower Accounts, or \$76.4 Billion of Student Loans⁽¹⁾

- MOHELA utilizes Pennsylvania Higher Education Assistance Agency's ("PHEAA") proprietary remote servicing platform "COMPASS" to perform its servicing operations
 - COMPASS is a mainframe-based decision support tool utilized by external client personnel as well as academic institutions and other educational servicing agencies
- MOHELA services the majority of its student loan portfolio financed through ABS transactions, with AES serving as backup servicer
- MOHELA has expanded student loan servicing to include:
 - Specialty Loan Servicing of private student loans for other organizations
 - Task processing for another federal contractor
 - Income Share Agreement Servicing for another lender

Notes

- (1) As of October 31, 2020
- (2) As of June 30, 2020



MOHELA Financial Overview



MOHELA Financial Overview Balance Sheet Position Highlights(1)

MOHELA is a quasi-state agency that follows GASB guidelines for accounting purposes

Strategic movement from owning to servicing loans results in reduction in total assets over time, but stable net income and net position

- Total assets and deferred outflows of resources decreased \$31.3 million from \$1.486 billion at 6/30/2019 to \$1.455 billion at 6/30/2020.
- Total liabilities and deferred inflows of resources decreased \$31.7 million from \$1.171 billion at 6/30/2019 to \$1.139 billion at 6/30/2020, resulting in an increase in net position of \$0.4 million.
 - Net position is \$315.5 million at 6/30/2020

Notes

1. MOHELA stand alone as of June 30, 2020



MOHELA Financial Overview Income Statement Highlights⁽¹⁾

MOHELA's operating income is distributed to supporting higher education initiatives in the State of Missouri and to the Missouri Scholarship and Loan Foundation to support philanthropic endeavors such as scholarships, grants and interest-free loans.

- Total operating revenues decreased 8% or \$10.9 million from \$139.4 million in fiscal year 2019 to \$128.5 million in fiscal year 2020
 - o Primarily due to increase in servicing fees, net of subcontractor fees,
 - Increase in special allowance paid
 - Partially offset by decrease in interest on student loans and decrease in interest subsidy
- Total operating expenses decreased 8% or \$9.9 million from \$118.7 million in fiscal year 2019 to \$108.8 million in fiscal year 2020
 - Primarily due to a decrease in bond related and student loan related expenses which was partially offset by an increase in general and administrative expenses
- Total operating income decreased 5% or \$1.1 million from \$20.7 million in fiscal year 2019 to \$19.6 million in fiscal year 2020
- Total distributions of operating income increased 8% or \$1.4 million from \$17.8 million in fiscal year 2019 to \$19.2 million in fiscal year 2020.

Notes

1. MOHELA stand alone as of June 30, 2020



Financial Summary

Period Ended October 31, 2020 Unaudited, Non GAAP, Non GASB

2013-1 Trust Indenture

Assets: \$365.933.655 Loans: \$337.603.059 Bonds Outstanding: \$313,779,530 YTD Inc.: \$1,232,346 Parity 09/30/20: 110.00% A/L: 115.76%

Restricted Recycling 1 Month LIBOR + 0.55%

Fitch Rating: B S&P Rating: AA

Pool/Initial Balance: 35% Portfolio Balance for 10% Requirement: \$97 million Bond Maturity: 5/25/2032 Parity Release at 110% with min adj pool balance of \$330M Assets + Deferred Outflows \$1,393,965,863

Net Position: \$318.653.092

Liabilities + Deferred Inflows \$1,075,312,771

Debt Outstanding: \$1,028,116,877

YTD Income:\$3,130,009*

YTD Expenses as % of loans owned & serviced: 0.08%

Equity Ratio: 22.86%

ROAA Before Distribution: 1.48% ROE Before Distribution: 6.63%

Servicing & Admin Draw Weighted Average Rate 0.88%

Weighted Average Bond Interest Rate 1.01%

Federal Asset, FFELP, Cash, & Pathway Loans Owned & Serviced: \$76,368,475,682 Federal Asset, FFELP, Cash, & Pathway Accounts Owned & Serviced: 3,076,874

FFELP. Cash. & Pathway Loans Owned \$1,264,184,673

FFELP Loans Owned \$1,160,332,464 Cash Loans Owned: \$53,552,254 Pathway Loans Owned \$50,299,955

FFELP, Cash, & Pathway Accounts Owned 70,642 Federal Asset Principal Serviced \$54,274,825,958

Federal Accounts Serviced 2.663.541

Third Party Lender Principal Serviced \$20,829,465,052

Third Party Lender Accounts Serviced 342,691

Current Month Avg Federal Asset Revenue per Federal Accounts Serviced\$1.64

*Includes \$3.9 million to MSLF

General Fund

Assets: \$132.479.314 Loans: \$107,810,363 Note Payable: \$11,516,844 Interest Rate: 4.24% Fixed

A/L: 125.73% Restricted Recycling

\$45,709,838

Assets: \$58.197.183

Loans: \$53.082.057

Bonds Outstanding:

YTD Inc.: \$140.416

1 Month LIBOR + 0.83%

Parity 09/30/20: 119.53%

2012-1

Trust Indenture

Fitch Rating: B S&P Rating: B-Full Turbo

Pool/Initial Balance: 21% Portfolio Balance for 10% Requirement: \$26 million Bond Maturity: 1/26/2026 Senior S&A Draw: 0.75% Sub Admin Draw: 0.10%

Bank of America Line of Credit

S&A Draw: 1.00%

Assets: \$95.646.476 Loans: \$89,456,855 Line of Credit: \$85,931,000 Available Credit: \$14,069,000 YTD Inc.: \$691.653

Parity 10/31/20: 110.36% A/L: 110.36%

1 Month LIBOR + 0.70%

S&A Draw: 0.75%

2009-1 Trust Indenture

Assets: \$55.888.785 Loans: \$51,038,700 Bonds Outstanding: \$40,465,726

YTD Inc.: \$75.146 Parity 07/31/20:131.74% A/L: 136.30% Restricted Recycling 3 Month LIBOR + 1.05% Fitch Rating: AAA S&P Rating: AAA Full Turbo

Pool/Initial Balance: 27% Portfolio Balance for 10% Requirement: \$19 million Bond Maturity: 2/25/2036

S&A Draw: 0.55%

2010-1 **Trust Indenture**

Assets: \$195.745.191 Loans: \$177,575,509 Bonds Outstanding: \$167.880.363

YTD Inc.: \$459.418 Parity 07/31/20:110.00% A/L: 115.50% Restricted Recycling 3 Month LIBOR + 0.95% Fitch Rating: B S&P Rating: AA+ Pool/Initial Balance: 23% Portfolio Balance for 10% Requirement: \$79 million Bond Maturity: 11/26/2032

S&A Draw: 0.85%

2010-2 **Trust Indenture**

Assets: \$209.112.340 Loans: \$190,947,530 Bonds Outstanding: \$140,624,964

YTD Inc.: \$668.378 Parity 07/31/20:141.00% A/L: 147.02% Restricted Recycling 3 Month LIBOR + 0.85% Fitch Rating: A S&P Rating: AAA Full Turbo

Pool/Initial Balance: 23% Portfolio Balance for 10% Requirement: \$83 million Bond Maturity: 8/27/2029 S&A Draw: 0.85%

2010-3 **Trust Indenture**

Assets: \$132.485.322 Loans: \$119,896,373 Bonds Outstanding: \$100,460,858

YTD Inc.: \$111.752 Parity 07/31/20: 123.96% A/L: 130.03% Restricted Recycling 3 Month LIBOR + 0.85% Fitch Rating: B S&P Rating: AA Full Turbo Pool/Initial Balance: 24%

Portfolio Balance for 10% Requirement: \$51 million Bond Maturity: 8/26/2030 S&A Draw: 0.85%

2011-1 Trust Indenture

Assets: \$148.582.411 Loans: \$136,250,229 Bonds Outstanding: \$121.747.754

Bond Discount: (\$3,014,878) YTD Inc.: \$46.963 Parity 08/31/20: 115.47%

A/L: 123.69% Restricted Recycling 3 Month LIBOR + 0.85% Fitch Rating: AAA S&P Rating: AA+

Full Turbo Pool/Initial Balance: 24% Portfolio Balance for 10% Requirement: \$58 million Bond Maturity: 6/25/2036 Senior S&A Draw: 0.75%

Sub Admin Draw: 0.10%

MOHELA FINANCIAL OVERVIEW

Historical Trend Analysis

Assets Serviced

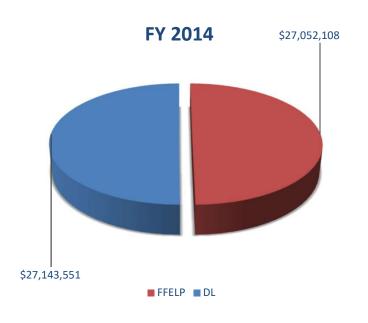


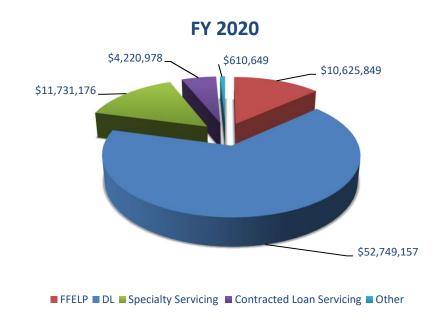


MOHELA FINANCIAL OVERVIEW

Historical Trend Analysis

Revenue Diversification





Section 5

Investor Reporting



INVESTOR REPORTING MOHELA Investor Reporting Practices

Investor Disclosure

- Investor information is available under About Us/Investor Information at:
 - https://www.mohela.com
 - * Financial Disclosures
 - Servicing Reports
 - * Offering Documents
 - * Indentures
- * Primary Contacts:
 - Carol Malon
 - Director of Finance and CFO
 - * carolm@mohela.com
 - * Frank Reyes
 - * Controller
 - * frankr@mohela.com

MOHELA Investor Relations Website

Reports to Bondholders

- Quarterly and Monthly servicing reports include, but are not limited to:
 - Waterfall distributions, including principal and interest distributions on the bonds
 - Outstanding note balances and applicable interest rates
 - * Fees and expenses accrued and paid
 - Student loan profile
 - * Trust balance sheet and parity levels
 - * Trust income statement
- Servicing reports are posted to the Investor Information section of MOHELA's website under each respective bond indenture



INVESTOR REPORTING

Portfolio Statistics⁽¹⁾ As of October 31, 2020

Bonds	\$ Value of Total Portfolio	# of Total Borrowers	% of Total Portfolio	% of Total Borrowers
2009-1	\$51,038,857	3,096	4.8%	3.7%
2010-1	\$177,575,572	12,002	16.7%	14.5%
2010-2	\$190,947,809	14,212	17.9%	17.1%
2010-3	\$119,896,423	10,159	11.2%	12.2%
2011-1	\$136,250,233	12,716	12.8%	15.3%
2012-1	\$53,082,057	6,403	5.0%	7.7%
2013-1	\$337,596,295	24,459	31.6%	29.5%
Total	\$1,066,387,245	83,047	100.0%	100.0%

Note:

(1) Duplication of borrowers between trusts could exist



INVESTOR REPORTING

Information Homepage

MOHELA®		CALL 888.866.4352 (T	CALL 888.866.4352 (Toll Free)				7 AM – 9 PM CT Monday – Thursday 7 AM – 5 PM CT Friday	
\$ Make a Payment	Repayment Options	Payment Methods	Schools	Contact Us	Info Center	Log In	Q SEARCH	

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Event Notice NRMSIRs Filings and Investor Presentations	±
* Bond Resolution Quarterly/Monthly Financial Data - See Individual Trust Heading	÷ *
Continuing Financial Disclosures	+
Municipal Securities Rulemaking Board/EMMA website (Official Statements, Ratings, Etc.)	*
12th General Bond Resolution	***
MOHELA Financial Summaries	+
2009-1 Trust Indenture	#
Bond Rates FY 2012- FY 2020	*
2010-1 Trust Indenture	*
2010-2 Trust Indenture	\$- # -
2010-3 Trust Indenture	+

